



net-runna
technical
training
overview

Learn more with *net-runna*

Learn how to use *net-runna Enterprise* with our in-house training staff. Our staff work with *net-runna* daily and do not only introduce you to *net-runna* and its core use but can provide practical advice on how to utilise *net-runna* outside of the controlled lab environment, in real world situations. As product champions our trainers provide unrivalled course delivery, boasting an average course *rating of 93%!

Standard training schemes tend to be longwinded and tiring; however here at *net-runna* we appreciate the impact training has on your business and its growth, and in light of this, we have endeavoured to create a training course that is both enjoyable and productive.

We are committed to ensuring you leave our training course feeling confident that you have acquired the necessary skills and knowledge to manage and support a *net-runna* environment; however we are reliant on your provision of feedback to ensure the continuous improvement of the course and its delivery.

The *net-runna* training course is not only a source of product knowledge but a chance for you to familiarise yourself with our brand and practices – it is hugely important to us that you leave our course with a positive outlook of *net-runna's* diverse abilities.

What you can expect

- A 3 day course at an exciting venue with optional extra curricular activities
- Small, focussed training groups
- Easy-to-use training manuals and concise course delivery
- Friendly and enthusiastic trainers
- Coffee, refreshments and lunch each day
- A short exam at the end of the course

Gain valuable *net-runna* certification

- The level you achieve will depend on the course you attend and the score you achieve in the end of course exam
- You will gain knowledge of our innovative product, providing you with the knowledge and ability to offer a far better solutions in light of the demand for higher availability of computers

net-runna training course cost

- *net-runna Enterprise* 3 day Training Course - £350.00 (per person per day)

* Based on an independent survey issued to all course participants

net-runna Enterprise training course

Delegate pre-requisites

The core material is aimed at anyone required to operate and install *net-runna* environments. Delegates should be highly computer literate users with a working knowledge of Microsoft Server Operating Systems.

The more advanced sections of the course are aimed at anyone required to manage a *net-runna* installation and the execution of high level management tasks. Delegates should be highly computer literate with advanced working knowledge of Microsoft Server Operating Systems.

The core material covers:

Introduction

- Product description and core concepts
- PXE Boot
- File based imaging
- Single instance repository
- Disk cache
- Multicast or unicast deployment
- Multiple platform capability
- Distributed scalable architecture

Preparation

- Design and planning
- Installation and configuration

Commission

- Zero touch or bare metal
- Format, partition, naming and domain join
- User state migration

Modify

- Live software deployment
- Joining domains

Maintain

- Auto-Repair
- Repair snapshots
- Repair on demand
- Recovery console

Inform

- Active directory view
- Finding systems
- Client events
- Remote Control
- Hardware and Software Inventory

The advanced material covers:

Advanced configuration

- Configure homing
- Set Image properties
- Taking incremental images
- Create a floppy disk image
- Creating DVD/CD images
- Taking a USM set
- Taking a recovery image

Advanced commission

- Restoring a floppy image
- Booting a floppy image
- Deployment of a recovery image
- Recovering from a failed deployment
- User state deployment
- Tasks

Advanced modify

- Incremental image deployment
- Booting a virtual floppy
- Preboot partition manager
- Preboot file and folder access
- Modifying the preboot console

Advanced Maintain

- *ReStor* data backup

Advanced Inform

- SQL queries

More Complex Installations

- Custom installation
- Installing into full SQL
- Installing net runna Enterprise onto other Microsoft Operating Systems
- The net runna Enterprise implementation service
- Replicating your SQL database
- Repository replication
- DHCP Turbo configuration

Troubleshooting

- Troubleshooting installation
- Component connectivity
- Troubleshooting management console connectivity
- Troubleshooting common issues
- Known limitations

Managing your Servers

- Boot servers panel
- Server settings
- Network settings
- Log files

Advanced Management Console and Other Tools

- Creating a support pack
- Removing hosts
- Boot settings
- Adding new systems
- Managing base images
- Managing incremental images
- Item details

Advanced Incrementals

- Remote control of preboot Clients
- Using management console to connect to other instances of net runna Enterprise

net-runna Enterprise and Disaster Recovery

- Advanced preboot and command line tools
- Offline mode

Solution examples

- Managed Services
- Server room hardening

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